

National Psychosocial Support Team Coordinator

Position Details

This objectives of National Psychosocial Support (NPS) Transition are to support people with a severe mental illness and associated psychosocial functional impairment who are not more appropriately supported through the National Disability Insurance Scheme (NDIS) and reduce the avoidable need for more intense and acute health services and enhance appropriate/ optimal use of the health system.

Employer	Footprints in Brisbane Inc. (Footprints)	Program Area	Mental Health Services
Location	Fortitude Valley/West End	Salary Range	As per Award rates
Status	Fixed Term Full Time	Hours/FTE	38 hours per week
Industrial Instrument	Social, Community, Home Care and Disability Services Industry Award 2010	Classification Level	Level 5
Reporting relationships	This role reports to the Team Leader – NPS and WTTCC		

Responsibilities

Key Responsibilities
<ul style="list-style-type: none"> ▪ Provide a regional approach that will target psychosocial support services to client needs, creating flexible, efficient service delivery ▪ Improve service coordination for clients with severe mental illness and associated psychosocial functional impairment, while taking into account supports available across levels of government, the community and relevant sectors ▪ Provide supports for clients to access the NDIS and to link clients into providers that can support them under NDIS or Continuity of Supports ▪ Collaborate with a range of organisations and primary health care providers to coordinate and integrate services to deliver supports that address clients' needs ▪ Provide information and facilitate connection between the clients services and supports relating to identified needs ▪ Support information flow between health providers involved in the client's care and coordinate service delivery ▪ Attend internal and external meetings, including committee meetings ▪ Ensure participant information, plans and relevant documentation such as NDIS information is recorded in relevant databases ▪ Comply with reporting requirements by collecting, collating and communicating all relevant data to the appropriate internal and external stakeholders as required ▪ Ensure its quality practice function and best practice activities <p>General</p> <ul style="list-style-type: none"> ▪ Follow all organisational policies and procedures ▪ Participate in monthly professional supervision sessions, and ongoing learning and development activities ▪ Promote and maintain a safe and healthy work place, ensuring adherence to WHS policies and procedures ▪ Work within the vision, mission and values of Footprints

Knowledge and Skills

Essential

- A Bachelor level or higher degree in health services, social sciences or relevant experience in the field
- Demonstrated experience and understanding of the provision of support services to people with severe mental illness
- Demonstrated understanding of providing practical individualised support within a strengths based recovery orientated framework
- Ability to be respectful, calm and encouraging towards individuals and have patience and understanding of others' recovery journey, including the ability to set boundaries and be self-aware
- Ability to show initiative, think critically and make judgments based on sound reason and the information/evidence presented
- Demonstrated capacity to encourage and support individuals to engage in meaningful activities
- Well-developed written and verbal communication skills, and computer literacy
- Current class C driver license, Yellow Card, and satisfactory national police check

Desirable

- Current First Aid Certificate